The Department of Residence Spotlight

The Department of Residence is one of the largest non-academic departments on campus. The programs, services, and interactions provided by the Department of Residence, students are empowered to become engaged learners, responsible citizens, dynamic leaders, and individuals who are guided by integrity. We are committed to challenging Iowa State University students to broaden their world view in a campus culture that values and respects individual differences. Below are some of the most commonly asked questions students with disabilities have about the Department of Residence. If you would like more information about the Department of Residence, contact information, and services they provide, please go to their website.

1. What are some accommodations that housing coordinates for students with disabilities?

The most common accommodations that we coordinate are for air conditioned rooms, single rooms, rooms close to restroom or room with an attached restroom, and rooms assigned to the first or second floor.

2. What do I need to know regarding my ESA or service animal living with me in campus housing?

Students need to follow a process for getting approved before they can bring their assistance animal to campus with them. Gaining approval to have an emotional support animal or your service animal into campus housing requires you to work with multiple parties before bringing the animal to campus.

1. As a student with a contract for ISU housing, you must submit a request to the ISU Department of Residence (DoR). Please complete the Housing and Dining Accommodation Request Form and Animals in Residence Agreement Form after reviewing the Housing Accommodations Request website for more information. You will be required to work with your veterinarian to provide information about the animal's health.

2. For students with ESAs only, please work with your mental health professional to have them complete the Assistance Animals Documentation form, which we need for eligibility determination. Please review these important notes on Assistance Animals Documentation prior to meeting with your healthcare provider. Students with service animals are not required to provide medical documentation.

3. Student Accessibility Services will communicate your need for the accommodation to the Department of Residence after eligibility can be determined. The Department of Residence will inform you of any needed next steps before your ESA or service animal may come to campus housing.

Additional information and guidance regarding assistance animals on campus is available in the ISU Policy Manual or via the Student Accessibility Services website.

Please note: Emotional Support Animals are only permitted in ISU housing after specific approval has been granted by ISU Department of Residence (DoR) and only after proper processes have been followed. Approved Emotional Support Animals are not permitted elsewhere on campus; libraries, offices, classrooms, dining halls, labs, etc. See the above link for more information.

3. Can you tell me about the Allergen Awareness floor?
The Allergen Awareness House is located in Martin. Students must be eligible through with Student Accessibility Services (SAS) to live on this floor. It is for students who experience life-limiting or anaphylaxis-inducing allergic reactions. While a 100% allergen-free location is impossible, the Department of Residence (DOR) has taken steps to provide a less stressful, on-campus, experience for those who absolutely need it. New for Fall 2017, the DOR is offering the Allergen Awareness house.

Located in Martin Hall, Coov-Lace, the AAH community works together to limit allergy triggers in a space that has been slightly modified to serve students with the most severe of allergies. To be considered for AAH you must:

1. Be registered with the ISU Student Accessibility Services (SAS) office as having documented, severe allergies that cause life-limiting, and/or anaphylaxis-inducing reactions. Please visit https://www.sas.dso.iastate.edu/ for details on the SAS registration process and documentation requirements. (Roommate pairs or groups will require only one student to be registered with SAS, but all community members will be subject to common allergen restrictions and other community standards.)

2. Have submitted a Housing and Accommodation Request form to the DOR. Please visit http://www.housing.iastate.edu/contracts/requests.html for details.

2019-2020 list of prohibited items:
- Peanuts
- Tree nuts
- Dairy
- Shellfish
- Fish
- Pet dander
- Gluten

4. **Why do students need to contact Student Accessibility Services if they want a housing accommodation?**

   Students first need to be found eligible for the accommodation by Student Accessibility Services based on if they have a disability. Only students whose condition rises to the level that it significantly impacts a major life function are eligible for accommodations. Occasionally, SAS will also assist students with temporary accommodations for a temporary health condition.